

Terms and Conditions of Hire (2012)

- **ARRIVAL & DEPARTURE TIMES;** Your accommodation will available from 3pm on your booked day of arrival. Accommodation must be vacated by 10am on the booked day of your departure.
- **FAMILIES AND COUPLES ONLY;** We are sorry but bookings will not be accepted for all male or female parties.
- **GUEST NUMBERS;** The number of guests in the accommodation must not exceed the number of beds provided, except by prior special arrangement.
- **LEISURE & POOL FACILITIES;** Use of the swimming pool and entertainment facilities are off site and are subject to the terms and conditions of the facility providers and are subject to an additional fee. Not available from November until March. Use is entirely at the facility providers discretion.
- **CLEANING;** It is the Hirers responsibility to keep the accommodation and its fixtures, fittings and equipment in good order. All accommodation is *Non-serviced Self Catering* and the Hirer therefore agrees to leave the property in the same clean and tidy condition at the end of the hire period. We reserve the right to charge for any additional cleaning required.
- **DAMAGE;** The Hirer shall be liable for any damage to the property or its contents.
- **SECURITY DEPOSIT;** A £50 on arrival by cash or card, returnable to your home address.
- **ELECTRICITY & GAS;**
Wakefield Court Beach - Electricity is by £1 pre-payment meter.
Pine Lodge - 50 units (Kwh) of Electricity and 10m3 of LPG per week is included in the tariff*.
(*Electricity and gas is by meter reading and any extra used is payable prior to departure. Short breaks are at pro-rata rates.)
- **BEDDING;** Duvets, pillows and extra blankets are provided in all of the properties.
Wakefield Court Beach & Pine Lodge; Bed linen is **not** provided, but can be pre-ordered as an extra at £12 per single and £15 per double bed pack.
Towels are not provided, but can be pre-ordered at £8 per bundle.
- **COTS & HIGHCHAIRS;** Travel Cots and Highchairs are available at £10 each per week. They must be pre-booked. (Cot bedding is not provided).
- **DOGS;** Small well behaved dogs can be accommodated in certain properties, strictly by prior arrangement. **DOGS MUST BE KEPT ON A LEAD WITHIN THE GROUNDS AND MUST NOT BE LEFT UNATTENDED IN THE ACCOMMODATION AT ANY TIME.**
Dogs are charged at 10% of the accommodation tariff. (Maximum charge £40)
- **CAR PARKING;** Due to the available space, car parking is restricted to one private numbered parking bay per property. (unless by prior arrangement & additional fee)
- **PAYMENT DETAILS;** A provisional telephone booking will be held for 4 days only, to allow for the receipt of the deposit. The applicable deposit per week is required with the completed booking form and the balance of account is due 6 weeks before the commencement of your holiday.
- **CREDIT CARD PAYMENTS;** Payment by credit and debit cards are welcome. Balances paid by credit card are subject to a 2% surcharge, no charge for debit cards.
- **PROBLEMS;** Whilst every effort is made to ensure that you have an enjoyable holiday, problems can occur. If you have any cause for complaint this must be notified to us immediately during your stay to allow us the opportunity to take remedial action. We cannot accept any liability in relation to any shortcomings or claim of whatever nature if you fail to notify us of any complaint, problem or claim during your holiday and secondly write to us within 28 days of the end of your holiday.
- **CANCELLATION;** If you are compelled to cancel your booking you must notify us immediately by telephone. Then you must confirm in writing. We will endeavour to relet for you. If we are successful in reletting, you will forfeit your Booking Deposit. If we do not relet, then you will be held responsible for the prompt payment for the Full Balance due on the accommodation you booked.
- **NO SMOKING** - All properties are non-smoking, smoking is allowed on the patio & in the grounds.



BOOKING FORM

We wish to book a holiday at.....for the period;-
.....day.....2012, until.....day.....2012

My name is

My address is

.....

.....

Post Code..... Telephone No

Email

The members of my party *including myself* are:-

SURNAME	FIRST NAMES	AGE IF UNDER 25	SENIOR CTIZEN
1			
2			
3			
4			
5			
6			

Cut & keep

EXTRA'S REQUIRED (*Please enter number)

Cot Towel pack *..... We wish to bring our.....breed dog.
High Chair We require linen hire *.....double beds *.....single beds.
Extra car parking at Wakefield Court for*days.

PAYMENT DETAILS

A £100 deposit per week is required, cheques payable to ***“Beachside Holidays”***
Remaining Balance The remaining balance of account is due 6 weeks before the commencement of your holiday.

Kindly indicate from which source you obtained our name

I have read, understood and agree to the Terms and Conditions of Hire and enclose the appropriate deposit of £.....

Signed..... **Date**.....